

COMPLAINT FORM

To Stazioni Marittime SpA
Ponte dei Mille
16126 Port of Genoa (GE)

Complaint relating to: Event of/...../.....

The undersigned
Resident in
Mobile.....

Claims the following

(describe the grounds for complaint, providing any helpful detail for evaluation)

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In connection with the above, the undersigned asks to Stazioni Marittime SpA to (explicitate the requests you want to propose to Stazioni Marittime and arguments to support the complaint).

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It is attached (provide the rightful and necessary documentation to evaluate the conduct or the service concerning the complaint)

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We remain awaiting a response within 45 days from receipt of this complaint.

Date...../...../.....

Signature

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